

Policy #13
Technical Assistance

When trained staff are available, technology assistance is available by appointment to teach patrons and other library users how to perform needed tasks on library and personal devices and software. Walk-ins are accepted only when trained staff are free. Library staff are unable to repair personal devices. Staff have full discretion to determine what they can and cannot teach. The safety and security of patron and library user's devices, data, and personal information is the sole responsibility of the owner. The Library is not liable for the loss of data or function on a patron or library user's device.

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