

Booth & Dimock Memorial Library

Director's Report November 2020



I. Circulation

- a. BDML Total – **2,412** (2019: 5,128)
 - i. By Item Type
 - 1. Books & Serials – **2,104** (2019: 3,705)
 - 2. Video – **178** (2019: 745)
 - 3. Audio – **91** (2019: 214)
 - 4. Other – **39** (2019: 15)
 - 5. Electronic – **492** (2019: 449)
 - ii. By Age Profile
 - 1. Adult – **1,214** (2019: 2,161)
 - 2. YA – **139** (2019: 377)
 - 3. Juvenile – **1,044** (2019: 2,131)
 - 4. Other – **15** (2019: 10)
- b. ILL
 - i. BDML as Borrower **155** – (2019: 80)
 - ii. BDML as Lender **282** – (2019: 62)

II. Programs

- a. Total Programs – **20** (2019: 23)
- b. Total Attendance – **222** (2019: 186)
- c. All programs were virtual and open to anyone, no age restrictions.

III. Internet

- a. Library Computers – **20** (2019: 976)
- b. Wifi
 - i. Total sessions – **5,593** (2019: 6,676)
 - ii. Total devices – **76** (2019: 151)
 - iii. Total clients per day – **283** (2019: 435)

IV. Reference – **227** (2019: 441)

- a. Computer help – **0** (2019: 24)

V. Patron Information

- a. Visitation – **973** (2019: 2,442)
- b. Curbside – **279**
- c. Registration – **7** (2019: 21)

VI. Social Media

- a. Post – **51**
- b. Reach – **10,534**
- c. Engagements – **1,177**

VII. General

- a. Rearranging of the teen area is underway.

- b. A hot water valve above the circulation desk began leaking water. New England Mechanical is waiting for a part to repair (part is difficult to find due to old age of the heater).
- c. Hole in ceiling where lighting fixture fell has been repaired by RJF Contractors LLC. Ackert Electric will be called to reinstall the light.
- d. Margaret attended a Resource Sharing Webinar hosted by the CT State Library and 2 CLC roundtables.
- e. Margaret, Kayla, and Christa met with Parks & Rec staff to discuss collaborative programs, including storywalks.