



# BOOTH & DIMOCK MEMORIAL LIBRARY

July 1, 2021 - June 30, 2022

# OUR STAFF

02

**Margaret Khan**  
**MLIS**

Library Director

**Kayla Fontaine**  
**MLIS**

Head of Teen Services &  
Technology

**Christa Kiedaisch**  
**MLIS**

Head of Children's  
Services

**Jennifer Chretien**  
**MLIS**

Adult Services Librarian

**Aubrey Bond**

**Nora Dexter**

**Juliana Didero-  
Mullen**

**Karen Duhamel  
Lambert, MLIS**

**Rachel Hora**

**Donna Murphy**

**Tasha Murtha**

**Margaret Norris**

**Joyce Peterson**

**Manny Rodrigues**

**Janette Smith**

## LIBRARY BOARD

**Joseph Jankowski**  
**President**

**Tim Timberman**  
**Vice President**

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**Treasurer**

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**Carolyn Arabolos**  
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**Claire Twerdy**  
**Trustee**

**Kathy Willett**  
**Trustee**

# 2021/2022 YEAR IN REVIEW

Last year, the Booth & Dimock Memorial Library was open to the public 2,124 hours. During those hours, books circulated from shelves over 46,000 times, nearly 7,000 reference questions were answered, and over 300 people signed-up for a Coventry library card for the first time! Staff created new services, including a Winter Reading Challenge, Chauncey's Choice Book Reviews, and Take & Make program bags.

Library leadership were able to relax pandemic protocols but face new challenges brought by the start of extensive renovations to the library building. Staff built an entire temporary children's department upstairs, rearranged and shifted several other sections, and planned for the closure of the community room and outdoor space. The renovation, which is anticipated to be complete in Summer 2023, will include a courtyard infill, new entryway with a new elevator and staircase, new 100+ person community room, designated teen area, new roof, carpeting, paint, technology improvements, meeting rooms, and a local history area. A Groundbreaking Ceremony was held at the library on June 30, 2022 to celebrate the start of construction.



[Chauncey's Choice](#)  
The library's new mascot provides a review of the literary classic *Metamorphosis*, by Franz Kafka.

The Library Board is thrilled to announce that it reached its fundraising goal of \$150,000 to supplement the renovation project. A continued thanks goes to Sondra Astor Stave, whose initial \$75,000 donation inspired the community to donate an additional \$75,000. Gratitude and appreciation goes out to all community members and local businesses who donated to the library's renovation project.

In addition to regular services and new renovation responsibilities, staff received three grants over the last year. These grants, detailed below and totaling over \$40,000, have provided supplementary services and materials to the library outside the normal operating budget:

- \$17,079 ARPA Grant to CT Public Libraries through the Connecticut State Library for the purchase of new furniture and air purifiers.
- \$5,713.75 Fiber to the Library Grant through the Connecticut State Library for an assessment of the library's technology infrastructure. Depending on assessment results, a second grant may be pursued.
- \$20,000 Survey & Planning Grant through the State Historic Preservation Office for a condition assessment of the historic part of the building and repair specs for the highest priority item.

Lastly, the library would like to recognize four staff members for their milestone anniversaries at the library. Janette Smith, with 46 years of service, Margaret Norris with 40 years of services, Joyce Peterson with 35 years of service, and Manny Rodrigues with 10 years of service. Thank you for your dedication and commitment to our community!

Read on to learn more about what the library accomplished last year! We hope to see you soon!

Margaret Khan  
Library Director

Library Groundbreaking on June 30, 2022. From Left to Right: John Elsesser, Town Manager; Margaret Khan, Library Director; Kayla Fontaine, Head of Teen Services; Christa Kiedaisch, Head of Children's Services; Joseph Jankowski, Library Board President; Kathy Willett, Library Trustee; Tim Timberman, Library Trustee; Jennifer Chretien, Adult Services Librarian; Claire Twerdy, Library Trustee; Deborah Schander, State Librarian.



# ABOUT THE LIBRARY

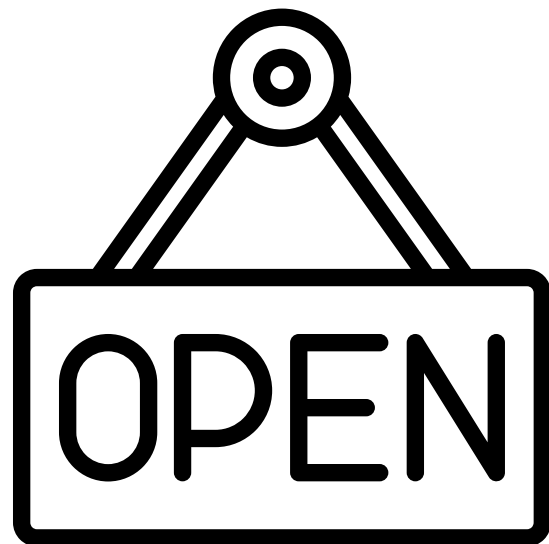
05

## Library Mission

The Booth & Dimock Memorial Library provides materials and services to help all residents of the community meet their informational, educational, cultural, and creative needs.

## Library Hours

Tuesday 10-8  
Wednesday 10-8  
Thursday 10-8  
Friday 10-6  
Saturday 10-3  
Closed Sunday and Monday



## Library Services

The Library fulfills its mission by offering an immense variety of services and resources to the public, including: books, free wi-fi, internet accessible computer stations, programs for all ages, parents and teacher resources, one-on-one technology assistance, reference assistance, inter-library loan services, home-bound delivery, curbside pick-up, museum discount passes, local history collections, and more!



# LIBRARY PATRONS

06

## Library Visits

There were 16,171 visits to the library, including 412 visits to our curbside library.

## Reference Questions

Staff answered 6,970 reference questions.



## Total Library Cards

4,779 Coventry residents have a library card.

## New Library Cards

317 new library cards were issued to Coventry residents.

Top Right: Patrons created a display telling staff what they love about the library. One young patron summed it up by saying "because it is fun!" Bottom Left: This winter, library staff challenged the community to read and log 500 books. Residents beat the challenge by reading 583 books between January 1 and February 28, 2022.

# CIRCULATION & COLLECTIONS

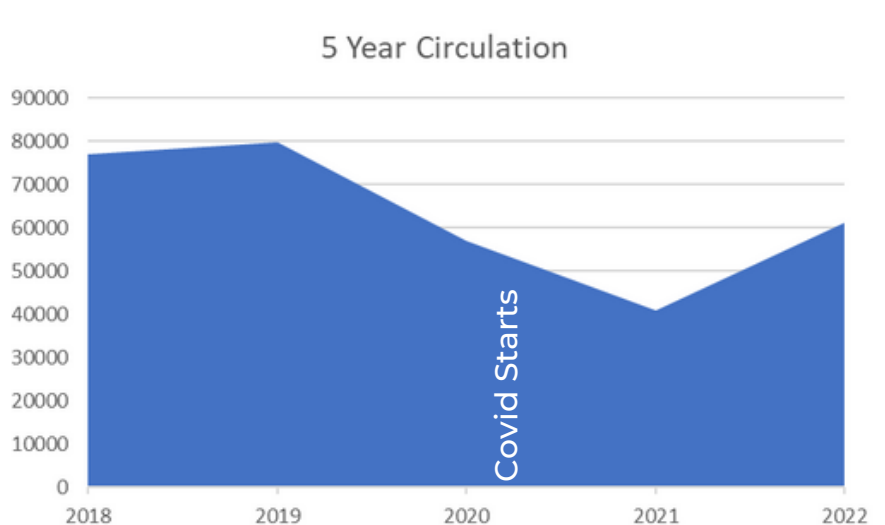
07

## What Circulates

The library has 46,289 physical items to check out, including books, magazines, DVDs, video games, puzzles, board games, museum passes, and more! There are collections aimed for adults, teens, children, parents, and teachers available for circulation. In addition to physical items, the library has a robust selection of digital e-books and audiobooks to borrow.

## How It's Counted

Every time an item is checked out or renewed, it is automatically counted by our system as one circulation. Circulations include items checked out here at Booth & Dimock Memorial Library, and at other libraries across the state through inter-library Loan (ILL).



Circulation decreased throughout the pandemic, but it is back on the rise now!

## Circulation Breakdown

### By Item Type

Book	46,457
Magazine	1,395
DVD	5,107
Audiobook	1,345
Digital Items	5,870
Other	909

### By Section

Adult	25,700
Teen	3,954
Juvenile	25,354
Other	205

**Total** **61,083**

If each book that circulated was a single purchase, our patrons would have spent \$1,227,869 out-of-pocket for books!\*

Instead, the library spent \$23,473 on books resulting in a return of \$52.30 to the community for each dollar spent on books!

Booth & Dimock Library sent 3,909 items to other libraries, and borrowed 4,717 items from other libraries through the state Inter-Library Loan Program.

## Collection Breakdown

Adult Books	15,703
Young Adult Books	3,431
Juvenile Books	20,470
Audio	2,185
Video	3,507
Other	993

**Total** **46,289**





# PROGRAMS

09

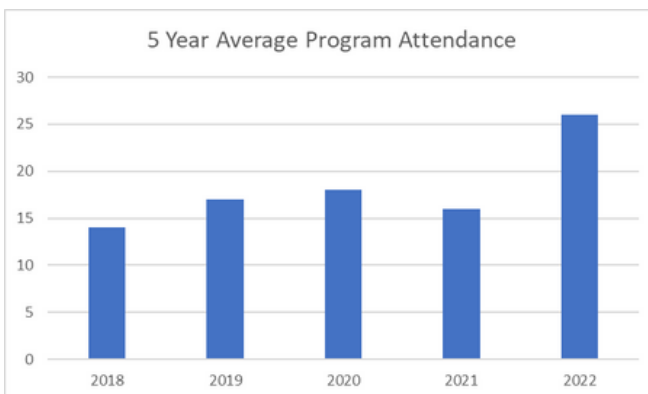
## 202 Total Programs

- 73 in person
- 12 virtual
- 27 pre-recorded
- 90 take & make

## 5,412 Total Attendance

- 1,707 in person
- 121 virtual
- 758 pre-recorded
- 2,826 take & make

Average program attendance has gone up significantly over the last year, largely due to the convenience of families using Take & Make program bags.



Right hand photos, from top to bottom: Family Fun Bundle Bags available for pick-up at the library, one of the many popular Take & Make programs offered throughout the year; Patron art submitted for the library's Tiny Art Show, a collaborative, all-age program.

# TECHNOLOGY

# 10

A vital component of the library is technology and internet, both as services provided to the community, and as resources utilized by staff to help fulfill the library's mission. The library offers free wi-fi and use of internet accessible computers, as well as scanning, copying, and faxing services. The library's website and social media help to advertise and promote services and activities.

**24,937 Wi-Fi Sessions**

**1,652 Computer Sessions**

**Website Use**

9,647 Unique Views

17,048 Page Views

**Facebook & Instagram**

316 Original Content Posts

69,627 Reach to Individuals

3,507 Engagements

